

WellSky® PAC Advance

Readmission Prevention Program

Reducing hospital readmissions is a critical component of improving patient care and optimizing healthcare resources. WellSky's PAC Advance Readmission Prevention Program is designed to facilitate seamless transitions from hospital to home or supportive environments while minimizing the risk of avoidable readmissions.

By combining comprehensive assessments, patient risk evaluation, and a data-driven approach, the program ensures timely, personalized interventions that close care gaps, enhance patient outcomes, and improve overall program effectiveness. From initial notification of inpatient discharge to ongoing engagement and follow-up care, the program provides a structured, proactive workflow to support patients and prevent readmissions.

Key program features:

Facilitate smooth care transitions from hospital to home or supportive environments, reducing the likelihood of readmissions.

- **Comprehensive assessments and risk stratification:** Identifies member's care needs and readmission risks post-acute inpatient discharge to ensure timely, targeted interventions
- **Patient risk evaluation:** Closes care gaps by connecting members to necessary resources needed to prevent readmissions
- **Data-driven approach:** Utilizes analytics to personalize care plans, track outcomes, and continuously improve member care and program effectiveness
- **Member monitoring:** Ensures ongoing support through regular check-ins over a 60-day period

Program workflow

1. **Notification of inpatient admission:** WellSky receives notification of a discharge from an acute inpatient encounter.
2. **Evaluation of risk:** A risk assessment is conducted to determine the member's risk stratification. All high-risk members are enrolled in the readmission monitoring process for enhanced oversight and support.
3. **Member engagement after discharge:** Engagement touchpoints and readmission monitoring are initiated within 24–72 hours following discharge.
4. **Care coordination and needs assessment:** The WellSky PAC Advance clinical team ensures the member's needs are addressed throughout a structured 60-day follow-up engagement process. This includes regular telephonic check-ins to monitor progress and address health concerns.

Contact Information

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